

14 Interqual Guidelines

The Case Manager's Training Manual Case Management Counseling Individuals With Co-Occurring Addictive and Mental Disorders Essentials of Managed Health Care CMSA Core Curriculum for Case Management Medical Quality Management: Theory and Practice Introduction to Quality and Safety Education for Nurses Principles and Practice of Hospital Medicine Case Management in Healthcare The Case Manager's Survival Guide Introduction to Quality and Safety Education for Nurses AAOHN Journal The American Journal of Psychiatry The Medical Outcomes & Guidelines Sourcebook ILSA Journal of International & Comparative Law Faulkner & Gray's Medical Utilization Management Directory Modern Healthcare Healthcare Financial Management West's Federal Supplement Strauss and Mayer's Emergency Department Management (eBook) David W. Plocher Suzanne K. Powell Reginald W. Holt Peter Reid Kongstvedt American College of Medical Quality ACMQ Carolyn Christie-McAuliffe, PhD, FNP Sylvia C. McKean Peggy Rossi Toni G. Cesta Patricia Kelly Vana Robert W. Strauss

The Case Manager's Training Manual Case Management Counseling Individuals With Co-Occurring Addictive and Mental Disorders Essentials of Managed Health Care CMSA Core Curriculum for Case Management Medical Quality Management: Theory and Practice Introduction to Quality and Safety Education for Nurses Principles and Practice of Hospital Medicine Case Management in Healthcare The Case Manager's Survival Guide Introduction to Quality and Safety Education for Nurses AAOHN Journal The American Journal of Psychiatry The Medical Outcomes & Guidelines Sourcebook ILSA Journal of International & Comparative Law Faulkner & Gray's Medical Utilization Management Directory Modern Healthcare Healthcare Financial Management West's Federal Supplement Strauss and Mayer's Emergency Department Management (eBook) *David W. Plocher Suzanne K. Powell Reginald W. Holt Peter Reid Kongstvedt American College of Medical Quality ACMQ Carolyn Christie-McAuliffe, PhD, FNP Sylvia C. McKean Peggy Rossi Toni G. Cesta Patricia Kelly Vana Robert W. Strauss*

overviews the structure of the field and presents a step by step training manual on daily case management workflow member risk assessment the role of the community based case manager and disease management are discussed within the context of case management chapters are in sections on fundamenta

the second edition of this comprehensive how to text has been completely revised and updated this text outlines the basics of case management and illustrates some of the pitfalls encountered in the field of case management the book provides information on the new case management standards supplies

standard definitions and guidelines of case management for the practicing case manager and presents information on caring for clients in a wide variety of health care settings new to this edition chapters focusing on quality reviews and risk management with a strong emphasis on continuous quality improvement cqi ethical and legal issues and various case studies

the premier text on co occurring mental and substance use disorders written by professional counselors for counselors this lucid text delivers comprehensive information for those who work with individuals suffering from these complex maladies it is distinguished by its grounding in the holistic wellness orientation of the counseling profession and a segment dedicated to specific populations such as military lgbtq multicultural and those that are gender or age related contributing authors from diverse backgrounds comprised mostly of counselors provide an orientation that is distinct from that of the medical community written for masters and doctoral level students in counselor education programs the text provides the most current information available and is aligned with dsm 5 and cacrep standards it offers a step by step approach to understanding cod concepts guiding principles for working with such clients treatment approaches and diagnostic considerations and the neuroscience of addiction and mental health it includes a breakdown of specific co occurring disorders and describes special population considerations clinical case illustrations bring content to life and discussion questions reinforce information a robust instructor s package includes an instructor manual test banks and instructor chapter powerpoints key features written by professional counselors for counselors grounded in a holistic wellness orientation offers a dedicated special populations section with considerations for age gender military and lgbtq groups discusses diagnosis and treatment of specific co occurring disorders provides clinical case illustrations from the perspective of a practicing counselor includes chapter learning objectives and discussion questions to foster critical thinking aligned with dsm 5 and cacrep standards

rev ed of essentials of managed health care edited by peter r kongstvedt 5th ed c2007

this text contains the core body of knowledge for case management practice as delineated by the case management society of america cmsa the largest professional organization of case managers the core curriculum provides a synthesis of case management evolution and presents essential elements concepts and vision for current and future case management practice this edition is significantly expanded to reflect the dynamic changes taking place in case management each chapter is organized in a consistent format that includes learning objectives introduction important terms and concepts key definitions and references

this new comprehensive resource medical quality management theory and practice addresses the needs of physicians medical students and other health care professionals for up to date information about medical quality management in reviewing the key principles and methods that comprise the current state of medical quality management in u s health care this text provides a concise summary of quality improvement patient safety and quality measurement methodologies important notice the digital edition of this book is missing some of the images or content found in the physical edition

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the definitive guide to the knowledge and skills necessary to practice hospital medicine presented in full color and enhanced by more than 700 illustrations this authoritative text provides a background in all the important clinical organizational and administrative areas now required for the practice of hospital medicine the goal of the book is provide trainees junior and senior clinicians and other professionals with a comprehensive resource that they can use to improve care processes and performance in the hospitals that serve their communities each chapter opens with boxed key clinical questions that are addressed in the text and hundreds of tables encapsulate important information case studies demonstrate how to apply the concepts covered in the text directly to the hospitalized patient principles and practice of hospital medicine is divided into six parts systems of care introduces key issues in hospital medicine patient safety quality improvement leadership and practice management professionalism and medical ethics medical legal issues and risk management teaching and development medical consultation and co management reviews core tenets of medical consultation preoperative assessment and management of post operative medical problems clinical problem solving in hospital medicine introduces principles of evidence based medicine quality of evidence interpretation of diagnostic tests systemic reviews and meta analysis and knowledge translations to clinical practice approach to the patient at the bedside details the diagnosis testing and initial management of common complaints that may either precipitate admission or arise during hospitalization hospitalist skills covers the interpretation of common low tech tests that are routinely accessible on admission how to optimize the use of radiology services and the standardization of the execution of procedures routinely performed by some hospitalists clinical conditions reflects the expanding scope of hospital medicine by including sections of emergency medicine critical care geriatrics neurology palliative care pregnancy psychiatry and addiction and wartime medicine

case management in health care is a comprehensive reference designed to educate nurses and other health care professionals on the processes involved in case management this reference discusses interventions and collaboration efforts that are necessary to move the patient through the continuum of care it explores the changes in case management and it explains the financial legal and service aspects of this field it is appropriate for nursing students undergraduate and graduate as well as for practicing case managers focuses on the most current topics that are based on the changes and trends in case management and health care addresses health care policies laws and regulations as they apply to a case manager s day to day responsibilities presents the basics on health insurance and the alternate funding programs equipping case managers to become active advocates for their patients explores the pitfalls and barriers frequently encountered when locating appropriate patient resources and explains how to overcome them discusses various levels of care and treatment settings outside the acute care setting ex skilled nursing facility and home health care explains the increasing number of case management models that are being used in various clinical settings compares the roles and responsibilities of a utilization manager and a case manager emphasizing the need for their collective efforts in providing quality patient care case management and technology focuses on systems support technology tools and resources

meaningful reporting using the internet and video conferencing in relation to effectively serving patients quality management for case managers covers guidelines for quality management organization standards and practices accountability increasing customer satisfaction and measuring utilization and costs audits identifies auditing entities and discusses development of successful competency programs to meet regulatory standards specific to case management the importance of credentialing discusses the significance of credentialing as the start of the quality process of an organization discusses new modalities for case management such as demand management care management drug state management and disability management addresses the complexity of the moral and ethical issues facing today s case managers includes content on worker s compensation on site vs telephonic case management and tools to improve the case management practice tips and training tools for care givers are updated to include agencies literature and various web sites dedicated to care giving expanded content on legal and legislative issues such as the balanced budget act bba emergency medical treatment and active labor act emtala and health insurance portability and accountability act hipaa provides current coverage of funding and insurance programs such as medicare medicaid children s health coverage veteran s benefits and tricare content in complex care and post acute care units have been expanded to include the latest advances in emergency care hospice and managing geriatric transplant mentally ill patients each chapter begins with objectives that list key points and focus the reader on essential content to better prepare them for learning suggested websites and resources listed at the end of chapter provide reader with opportunity for further study and research end of chapter exercises 1 5 questions promote active learning and application of pertinent content

this practical hands on guide includes vital information every case manager and administrator of a case management program need to be successful a useful resource for working in the changing face of healthcare it addresses case managers in all settings with an emphasis on nurse case managers and their role in providing patient care and containing costs focusing on the nuts and bolts aspects of case management it discusses the operations of case management programs based on the authors first hand experiences case management tip boxes in each chapter highlight important tips and provide easy access to this information case studies in several chapters address possible situations the case manager may confront along with the most effective solutions key points at the end of each chapter summarize pertinent information appendices provide extensive examples of forms and multi disciplinary action plans used in various healthcare settings

this is the first undergraduate textbook to provide a comprehensive overview of essential knowledge skill and attitudes about safety in nursing practice it reflects the six areas of nursing competencies as developed by the quality and safety education program for nurses qsen initiative which are currently required content in undergraduate nursing programs using an inter professional focus the book addresses the fundamental knowledge required of entry level nurses in each of the six qsen areas quality improvement patient safety teamwork and collaboration evidence based practice informatics and patient centered care the book includes all of the content required for nursing programs to be accredited by aacn or nln contributors include nurse educators faculty researchers administrators case managers quality improvement practitioners and entrepreneurs of nursing as well as physicians and librarians from

throughout the u s readers will be privy to the unique perspectives of different health care partners who provide real life examples from an inter professional team perspective these include pharmacists lawyers physicians librarians quality improvement nurses radiology technologists nurse practitioners hospital board members patients and others each chapter includes objectives opening scenarios case studies critical thinking exercises key terms nclex style questions photos tables figures web resources recommendations for additional reading and powerpoint slides an important feature of the book is the listing of qsen competencies and the associated knowledge skills and attitudes ksa in the appendix key features comprises the only undergraduate text to address the six areas of requisite nursing competencies as developed by the qsen initiative provides a strong foundation for safe evidence based care presents an inter professional approach that reflects health care today supports teaching with powerpoint slides critical thinking exercises case studies and rationales for review questions includes objectives critical thinking exercises case studies real world interviews tables figures visuals and suggested readings in each chapter

some issues accompanied by supplements

a comprehensive practical text on effectively running an emergency department emergency department management is a real world pragmatic guide designed to help emergency department managers efficiently handle the many complex issues that arise in this challenging clinical environment written by professionals who have spent their entire careers in the service of emergency department patients this unique text delivers practical solutions to virtually any problem that may arise in running an emergency department or acute care center complete expert coverage of every important management topic including leadership principles operations informatics quality and service finance reimbursement contracts legal and regulatory issues malpractice human resources emergency department management offers the guidance and expertise required to deliver consistent rapid high quality care it is the single best resource available to help you navigate the leadership challenges that arise daily in the emergency department

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